

Salesforce Certified Advanced Administrator Training

COURSE CONTENT

GET IN TOUCH



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About Multisoft

Train yourself with the best and develop valuable in-demand skills with Multisoft Systems. A leading certification training provider, Multisoft collaborates with top technologies to bring world-class one-on-one and certification trainings. With the goal to empower professionals and business across the globe, we offer more than 1500 training courses, which are delivered by Multisoft's global subject matter experts. We offer tailored corporate training; project Based Training, comprehensive learning solution with lifetime e-learning access, after training support and globally recognized training certificates.

About Course

The Salesforce Certified Advanced Administrator training by Multisoft Systems is designed for professionals seeking to enhance their expertise in managing complex Salesforce environments. This course builds on the foundational knowledge of Salesforce administration and dives deep into advanced functionalities, including process automation, security configurations, and data management.

Module 1: Troubleshoot Record Access and Field Visibility

- ✓ Troubleshoot record access
- ✓ Understand the impact of territory management on
- ✓ The sharing model
- ✓ Manage field visibility Installing Protractor on Windows

Module 2: Change Management

- ✓ Manage changes in a sandbox
- ✓ Deploy changes using change sets Arithmetic Operators

Module 3: Extend Salesforce with Custom Objects and Apps

- ✓ Build custom objects, tabs, and apps
- ✓ Create relationships between objects
- ✓ Use delegated administration

Module 4: Extend Reporting

- ✓ Create custom report types
- ✓ Build exception reports with cross filters
- ✓ Categorize report data with bucketing
- ✓ Extend summaries in reports and dashboards
- ✓ Display multiple views of data using joined reports
- ✓ Analyse data over time with historical trending and reporting snapshots

Module 5: Increase Efficiency with Salesforce Mobile App and QuickActions

- ✓ Customize the Salesforce mobile app
- ✓ Create object-specific quick actions
- ✓ Creating global quick actions

Module 6: Improve Data Quality

- ✓ Assess, cleanse, and maintain data quality
- ✓ Prevent duplicate records using Duplicate Management

Module 7: Automate Complex Business Processes

- ✓ Use validation rules, formula fields, workflow rules, and Process Builder to enforce and automate business processes

Module 8: Streamline Requests with Approval Processes

- ✓ Manage approval processes
- ✓ Troubleshooting approval processes

Module 9: Increase Productivity with Visual Workflow

- ✓ Understand use cases for Visual Workflow
- ✓ Build and deploy a flow

Module 10: Extend and Troubleshoot Business Process Automation

- ✓ Understand when to use Apex and Visualforce for extending business process automation.
- ✓ Understand the order of execution for automated processes.
- ✓ Use debug logs to troubleshoot business process issues.